

Privacy Notice for Pupils & Parents

True Learning Partnership is committed to protecting the privacy and security of personal information. This Privacy Notice describes how we collect and use personal information about pupils and parents, in accordance with **Articles 6 and 9 of the United Kingdom General Data Protection Regulation (UK GDPR), the Data Protection Act 2018 (DPA 2018)** and:

- Section 537A of the Education Act 1996, the Education (School Performance Information) (England) Regulations 2007
- Regulations 5 and 8 the School Information (England) Regulations 2008
- Regulation 5 the Education (Information About Students) (England) Regulations 2013
- Section 83 of the Children Act 1989

Who Collects this Information?

True Learning Partnership is a “data controller” under the terms of the GDPR. This means that we are responsible for deciding how we collect, hold and use personal information about our pupils and their families.

The Categories of Pupil and Parent Information that we Collect, Process, Hold and Share

We may collect, store and use the following categories of personal information about you: -

- Personal information (such as name, pupil number, date of birth, gender and contact information)
- Emergency contact and family information (such as names, relationship, phone numbers and email addresses)
- Characteristics (such as ethnicity, language, nationality, country of birth and free school meal eligibility)
- Attendance details (such as sessions attended, number of absences and reasons for absence)
- Financial details (such as bank details when using our online payments system);
- Performance and assessment information
- Behavioural information (including exclusions)
- Special educational needs information
- Relevant medical information
- Special categories of personal data (including biometric data, ethnicity, relevant medical information, special educational needs information)
- Images of pupils engaging in school activities
- Images captured by the school's CCTV system for the prevention and detection of crime and for public safety reasons
- Information about the use of our IT, communications and other systems, and other monitoring information
- Where pupils may go after they leave us
- For pupils enrolling for post 14 qualifications, the Learning Records Service will give us the unique learner number (ULN) and may also give us details about pupils learning or qualifications

Collecting this Information

Whilst the majority of information you provide to us is mandatory, some of it is provided to us on a

voluntary basis. In order to comply with the **UK GDPR and DPA 2018**, we will inform you whether you are required to provide certain pupil information to us or if you have a choice in this.

It is important that the personal information we hold about you is accurate and current. Please keep us informed if your personal information changes during your time with us.

How we use your Personal Information

We hold pupil and parent data and use it for:

- Pupil selection (and to confirm the identity of prospective pupils and their parents)
- Providing education services and extra-curricular activities to pupils, and monitoring pupils' progress and educational needs
- Informing decisions such as the funding of the school
- Assessing performance and to set targets for school
- Safeguarding pupils' welfare and providing appropriate pastoral care (and where necessary medical care)
- To support teaching and learning and to report on progress
- Giving and receiving information and references about past, current and prospective pupils, and to provide references to potential employers of past pupils
- Managing internal policy and procedure
- Enabling pupils to take part in assessments, to publish the results of examinations and to record pupil achievements
- To carry out statistical analysis for diversity purposes
- Legal and regulatory purposes (for example child protection, diversity monitoring and health and safety) and to comply with legal obligations and duties of care
- Enabling relevant authorities to monitor the school's performance and to intervene or assist with incidents as appropriate
- Monitoring use of the school's IT and communications systems in accordance with the school's IT security policy
- Making use of photographic images of pupils in school publications, on the school website, on social media channels and in the Media
- Security & safety purposes, including CCTV
- Any other reasonably necessary purposes, including to obtain appropriate professional advice for the school
- Providing support to pupils after they leave the school

The Lawful Bases under which we use this Information

We will only use your information when the law allows us to. Most commonly, we will use your information in the following circumstances:

- Public task: the processing is necessary to perform a task in the public interest or for official functions, and the task or function has a clear basis in law
- Consent: the individual has given clear consent to process their personal data for a specific purpose
- Contract: the processing is necessary for a contract with the individual
- Legal obligation: the processing is necessary to comply with the law (not including contractual obligations)
- Vital interests: the processing is necessary to protect someone's life
- Legitimate interests: the processing is necessary for any other reason, provided the individual's rights and freedoms are not overridden
- The Education Act 1996: for Departmental Censuses 3 times a year. More information can be found at: <https://www.gov.uk/education/data-collection-and-censuses-for-schools>.

We need all the categories of information in the list above primarily to allow us to comply with legal obligations and to deliver education services. Please note that we may process information without knowledge or consent, where this is required or permitted by law.

Sharing Data

We may need to share your data with third parties where it is necessary. There are strict controls on who can see your information. We will not share your data if you have advised us that you do not want it shared unless it's the only way we can make sure you stay safe and healthy or we are legally required to do so.

We share pupil information with: -

- the Department for Education (DfE) - on a statutory basis under section 3 of The Education (Information About Individual Pupils) (England) Regulations 2013
- Ofsted
- Youth support services – under section 507B of the Education Act 1996, to enable them to provide information regarding training and careers as part of the education or training of 13-to-19-year olds
- Other Schools that pupils have attended/will attend
- Careers education providers
- NHS
- Welfare services (such as social services)
- Law enforcement officials such as police, HMRC
- Local Authority Designated Officer
- Professional advisors such as lawyers and consultants
- Support services (including insurance, IT support, information security)
- The Local Authority
- Examining Bodies
- Third Party suppliers which support the delivery of education to our pupils and auxiliary services such as: cashless payment systems, educational assistance products, payment (e.g. ParentPay), communication (School Gateway) and Management Information System (e.g. SIMS).

Information will be provided to those agencies securely or anonymised where possible.

The recipient of the information will be bound by contractually binding confidentiality obligations, we require them to respect the security of your data and to treat it in accordance with the law.

Should we transfer your personal information outside the EU we will demand a similar degree of protection in respect of your personal information.

Why we Share this Information

We only share information about our pupils and parents with anyone else according to the lawful bases outlined above.

For example, we share student's data with the DfE on a statutory basis which underpins school funding and educational attainment. To find out more about the data collection requirements placed on us by the DfE please go to <https://www.gov.uk/education/data-collection-and-censuses-for-schools>

Storing Pupil Data

The Trust keeps information about pupils on computer systems and sometimes on paper.

Except as required by law, the Trust only retains information about pupils for as long as necessary in accordance with timeframes imposed by law and our Retention policy.

If you require further information about our retention periods, please contact us and request a copy of our Retention policy.

Automated Decision Making

Automated decision making takes place when an electronic system uses personal information to make a decision without human intervention. We are allowed to use automated decision making in limited circumstances.

Pupils will not be subject to automated decision-making, unless we have a lawful basis for doing so and we have notified you.

Security

We have put in place measures to protect the security of your information (i.e. against it being accidentally lost, used or accessed in an unauthorised way).

Youth Support Services Pupils

aged 13+

Once our pupils reach the age of 13, we also pass pupil information to our local authority and / or provider of youth support services as they have responsibilities in relation to the education or training of 13–19-year-olds under section 507B of the Education Act 1996.

We must provide the pupils name, the parents name(s) and any further information relevant to the support services role.

This enables them to provide services as follows:

- youth support services
- careers advisers

A parent or guardian can request that only their child's name, address and date of birth is passed to their local authority or provider of youth support services by informing us. This right is transferred to the child / pupil once he/she reaches the age 16.

Students aged 16+

We will also share certain information about students aged 16+ with our local authority and / or provider of youth support services as they have responsibilities in relation to the education or training of 13-19-year-olds under section 507B of the Education Act 1996. This enables them to provide services as follows:

- post-16 education and training providers
- youth support services
- careers advisers

Data is securely transferred to the youth support service via encrypted email of password protected files and is securely stored and held in line with the Trust's Retention Policy.

The National Pupil Database

The NPD is owned and managed by the Department for Education and contains information about pupils in schools in England. It provides invaluable evidence on educational performance to inform independent research, as well as studies commissioned by the Department. It is held in electronic format for statistical purposes. This information is securely collected from a range of sources including schools, local authorities and awarding bodies.

We are required by law, to provide information about our pupils to the DfE as part of statutory data collections such as the school census and early years' census. Some of this information is then stored in the NPD. The law that allows this is the Education (Information About Individual Pupils) (England) Regulations 2013.

To find out more about the NPD, go to:

<https://www.gov.uk/government/publications/national-pupil-database-user-guide-and-supporting-information>

The department may share information about our pupils from the NPD with third parties who promote the education or well-being of children in England by:

- conducting research or analysis
- producing statistics
- providing information, advice or guidance

The Department has robust processes in place to ensure the confidentiality of our data is maintained and there are stringent controls in place regarding access and use of the data. Decisions on whether DfE releases data to third parties are subject to a strict approval process and based on a detailed assessment of:

- who is requesting the data
- the purpose for which it is required
- the level and sensitivity of data requested:
- the arrangements in place to store and handle the data

To be granted access to pupil information, organisations must comply with strict terms and conditions covering the confidentiality and handling of the data, security arrangements and retention and use of the data.

For more information about the department's data sharing process, please visit:

<https://www.gov.uk/data-protection-how-we-collect-and-share-research-data>

For information about which organisations the department has provided pupil information, (and for which project), please visit the following website:

<https://www.gov.uk/government/publications/national-pupil-database-requests-received>

To contact the DfE: <https://www.gov.uk/contact-dfe>

Requesting Access to Your Personal Data

Under data protection legislation, parents and pupils have the right to request access to information about them that we hold. To make a request for your personal information, (or be given access to your child's education record) contact us at:

You also have the right to: -

- Object to processing of personal data that is likely to cause, or is causing, damage or distress;
- Prevent processing for the purposes of direct marketing;
- Object to decisions being taken by automated means;
- In certain circumstances, have inaccurate personal data rectified, blocked, erased or destroyed; and
- Claim compensation for damages caused by a breach of the data protection regulations.

If you wish to exercise any of the above rights, please email us at: info@truelearning.org.uk OR

write to: True Learning Partnership, Poynton High School, Yew Tree Lane, Poynton, Stockport, Cheshire.

SK12 1PU,

You should address all correspondence relating to 'accessing information' with the heading **SUBJECT ACCESS REQUEST** followed by your name.

We may need to request specific information from you to help us confirm your identity and ensure your right to access the information (or to exercise any of your other rights). This is another appropriate security measure to ensure that personal information is not disclosed to any person who has no right to receive it.

Right to Withdraw Consent

In circumstances where you may have provided your consent to the collection, processing and transfer of your personal information for a specific purpose, you have the right to withdraw your consent for that specific processing at any time. To withdraw your consent, please contact us using the contact details above.

You should address all correspondence relating to 'withdrawing consent' with the heading

WITHDRAW CONSENT followed by your name.

Once we have received notification that you have withdrawn your consent, we will no longer process your information for the purpose or purposes you originally agreed to, unless we have another legitimate basis for doing so in law.

Contact

If you would like to discuss anything within this Privacy Notice or have a concern about the way we are collecting or using your personal data, we request that you raise your concern with the Data Lead in the first instance by contacting: info@truelearning.org.uk for the attention of Adele Morgan.

You should address all correspondence relating to a 'concern' with the heading **CONCERN** followed by your name.

We have appointed a Data Protection Officer (DPO) to oversee compliance with data protection laws and this Privacy Notice. If you have any questions about how we handle your personal information which cannot be resolved by the Data Lead, then you can contact the DPO using the contact details below:

Data Protection Officer: Mr Nick Holden, Nexus Protect.

Email: dpo@truelearning.org.uk for the attention of the Data Protection Officer

You have the right to make a complaint at any time to the Information Commissioner's Office, the UK supervisory authority for data protection issues at <https://ico.org.uk/concerns>

Other useful contact details

Public Communications Unit

Department for Education, Great Smith Street, London, SW1P 3BT

Website: www.dfe.gov.uk/government/organisations/department-for-education Email: info@dfegov.uk

Tel: 0370 000 2288

Information Commissioners Office

Information Commissioner's Office, Wycliffe House, Water Lane, Wilmslow, Cheshire, SK9 5AF

Website: www.ico.org.uk

Email: ico.org.uk/contact-us/email

Tel: 0303 123 1113

Changes to this Privacy Notice

We reserve the right to update this Privacy Notice at any time. We will make you aware, through our normal means of communication if a new Privacy Notice has been published. We may also notify you in other ways, from time to time, about the processing of your personal information.