



Website Privacy Notice

This privacy notice has been written to inform you about how True Learning Partnership processes your personal data when you visit True Learning Partnership's website. We are committed to safeguarding the privacy of our website visitors; this policy sets out how we will treat your personal information.

Under data protection law, individuals have a right to be informed about how TLP uses any personal data that we hold about them. Personal data is information about you that is personally identifiable such as your name, address, email address or phone number, and that is not otherwise publicly available. TLP aims to ensure that all personal data is collected, stored and processed in accordance with the GDPR (General Data Protection Regulation).

True Learning Partnership is the Data Controller for the purpose of Data Protection legislation and is registered with the Information Commissioner's Office (ICO) Reference ZA481537. The Data Protection Officer is Nexus Protect. Queries in relation to data protection should be directed to dpo@truelearning.org.uk.

What information do we collect?

We may collect, store and use the following kinds of personal information:

- information about your visits to and use of this website
- information relating to any transactions carried out between you and us on or in relation to this website
- information that you provide to us for the purpose of registering with us
- information that you provide to us for the purpose of subscribing to our website services, email notifications and/or newsletters
- any other information that you choose to send to us

Using your personal information

Personal information submitted to us via this website will be used for the purposes specified in this privacy policy or in relevant parts of the website. We may use your personal information to:

- administer the website
- improve your browsing experience by personalising the website
- enable your use of the services available on the website
- provide third parties with statistical information about our users – but this information will not be used to identify any individual user
- deal with enquiries and complaints made by or about you relating to the website We will not, without your express consent, provide your personal information to any third parties for the purpose of direct marketing.

Disclosures

We may disclose your personal information to any of our employees, officers, agents, suppliers or subcontractors insofar as reasonably necessary for the purposes set out in this privacy policy. In addition, we may disclose your personal information:

- to the extent that we are required to do so by law
- in connection with any ongoing or prospective legal proceedings Website Privacy 3
- in order to establish, exercise or defend our legal rights (including providing information to others for the purposes of fraud prevention and reducing credit risk) Except as provided in this privacy policy, we will not provide your information to third parties.

Security of your personal information

We will take reasonable technical and organisational precautions to prevent the loss, misuse or alteration of your personal information.

We will store all the personal information you provide on our secure (password- and firewallprotected) servers.

You acknowledge that the transmission of information over the internet is inherently insecure, and we cannot guarantee the security of data sent over the internet.

Cookies

When you visit the TLP website we will place a small file known as a 'cookie' on your electronic device (computer, tablet, phone etc). Cookies are used in order to;

- remember the information you have provided us to avoid you having to re enter it each time you visit a new page.
- allow us to see how the website is being used so that we can improve our services.

When you use our website you agree that we can put these Cookies on your device.

Strictly necessary cookies

These cookies are necessary for the TLP website to function and cannot be switched off in our systems. They are usually only set in response to actions made by you which amount to a request for services, such as setting your privacy preferences, logging in or filling in forms.

You can set your browser to block or alert you to these cookies, but some parts of the website will not then work. These cookies do not store any identifiable information.

Categories	Provider	Cookies
Allow Cookies This cookie is used to determine whether the user allows cookies or not		CookieAllowed

Targeting cookies

These cookies may be set through our website by our advertising partners. They may be used by those companies to build a profile of your interests and show you relevant adverts on their sites. They do not store directly personal information, but are based on uniquely identifying your browser and internet device. If you do not allow these cookies, you will experience less advertising.

Categories	Provider	Cookies
Google Maps Most Google users will have a preferences cookie called 'NID' in their browsers. A browser sends this cookie with requests to Google's sites. The NID cookie contains a unique ID Google uses to remember your preferences and other information	Google.com	NID
YouTube videos This cookie is set by the YouTube video service and aims to limit repeat advertising and deliver more relevant advertising to you	YouTube.com	GPS VISITOR_INFO1_LIVE YSC PREF Remote_sid IDE

Google analytics

In order to make sure our web content is the best that it can be we use Google Analytics to collect information about how people use this website.

Google Analytics collects information about;

- What pages you visit on the website
- How long you are on the website
- What you did to get there (through another website or search engine)
- What you clicked on when visiting the website
- The number of times a word is searched for and the number of negative returns of a search result
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We do not collect any personal information.

Copyright

Any information on the website is subject to Copyright which belongs to the Trust or to a third party that has given permission for us to use this information. The Trust grants permissions to electronically copy, print to hard copy or transfer such material as long as it is used for school business only.

Disclaimer and external links

The Trust makes every effort to ensure the content of this website is correct and factual, and that links to external websites are secure.

The Trust accepts no responsibility for inconvenience or loss caused by reliance on information contained on this website, or liability for the privacy practices of any external websites linked to this website.

Your rights

You may instruct us to provide you with any personal information we hold about you. Provision of such information will be subject to the supply of appropriate evidence of your identity. We may withhold such personal information to the extent permitted by law.

Updating information

Please let us know if the personal information which we hold about you needs to be corrected or updated. If you have any questions about this privacy policy or our treatment of your personal information, please contact us via email at dpo@truelearning.org.uk or by post to: Poynton High School, Yew Tree Lane, Poynton, Stockport, Cheshire. SK12 1PU,



**The TRUE Learning
Partnership**